

BYOxLink – How to Guide


Use guest Wi-Fi service to connect a student's MacOS device

This document explains how a student can connect a MacOS device to the school guest Wi-Fi network (EQQUEST) so staff can then complete the Intune enrollment on their device.

The guest Wi-Fi connection is limited and only lasts for eight (8) hours. You may not be able to access some resources such as shared network drives, printers or local school websites through the guest Wi-Fi.

Note: Sign on will only work with a valid school email address (<username>@eq.edu.au). You should use your existing school EQ email address.

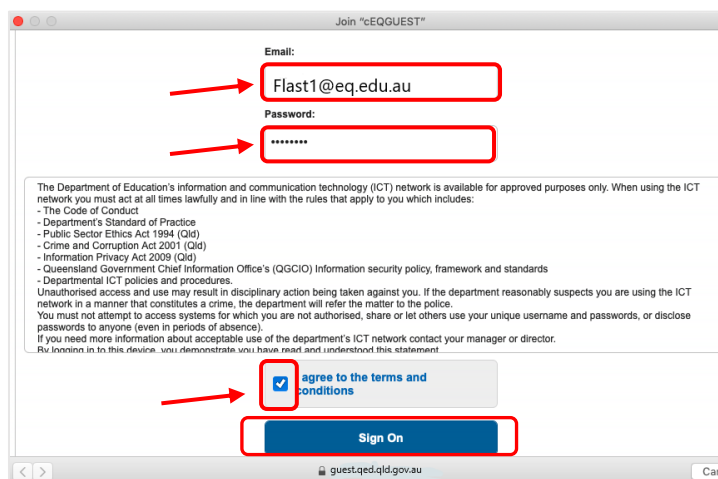
Step 1. Select the guest Wi-Fi network

- a. Select the  Wi-Fi icon in the menu bar at the top of the screen
- b. Select the EQQUEST Wi-Fi network.
- c. A sign on page will be displayed.

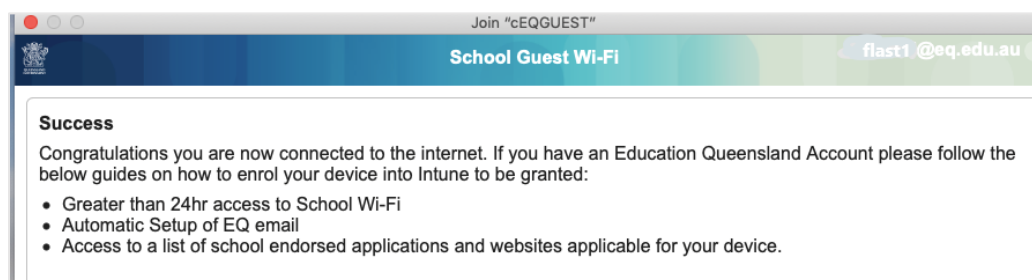


Step 2. Sign on to the guest Wi-Fi network


- A Sign on page will be displayed
- Enter your EQ email address and password
- Read and accept the Acceptable Use Policy by ticking the box
- Select Sign On.

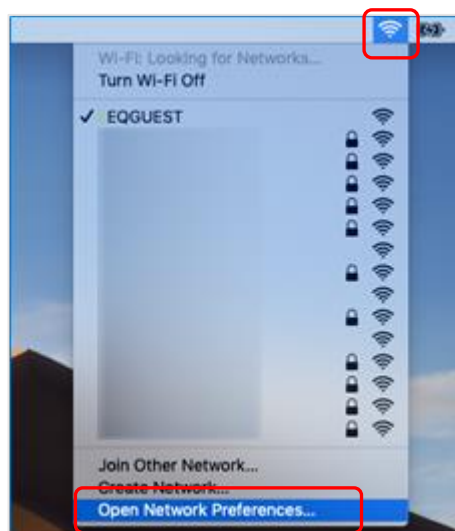


- A success screen will display, close the window.

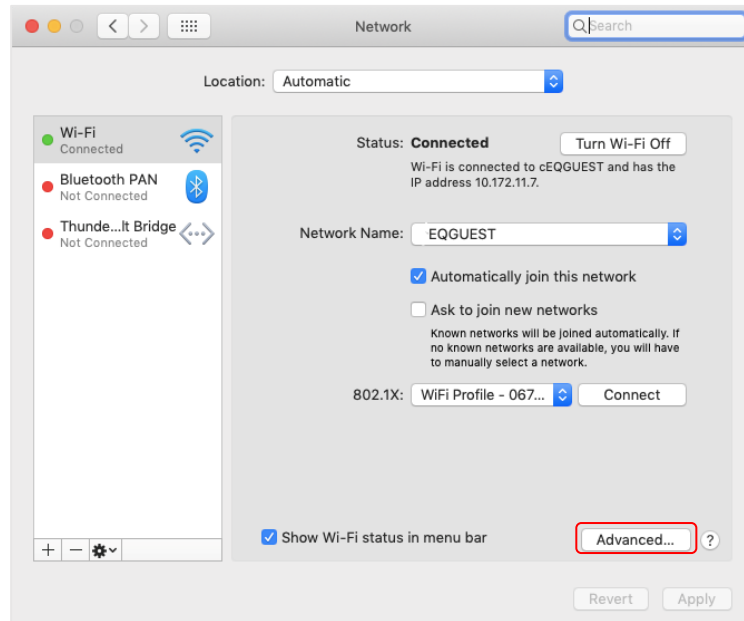


Step 3. Change Wi-Fi Proxy settings

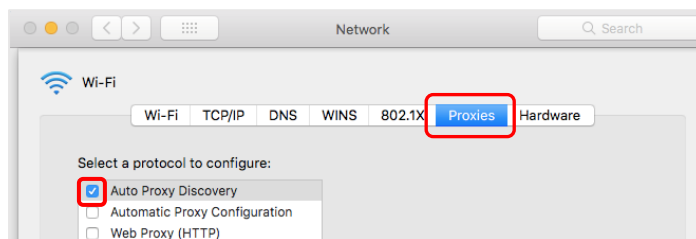
- Select the  Wi-Fi icon in the menu bar at the top of the screen
- Select Open Network Preferences.



c. Select Advanced.

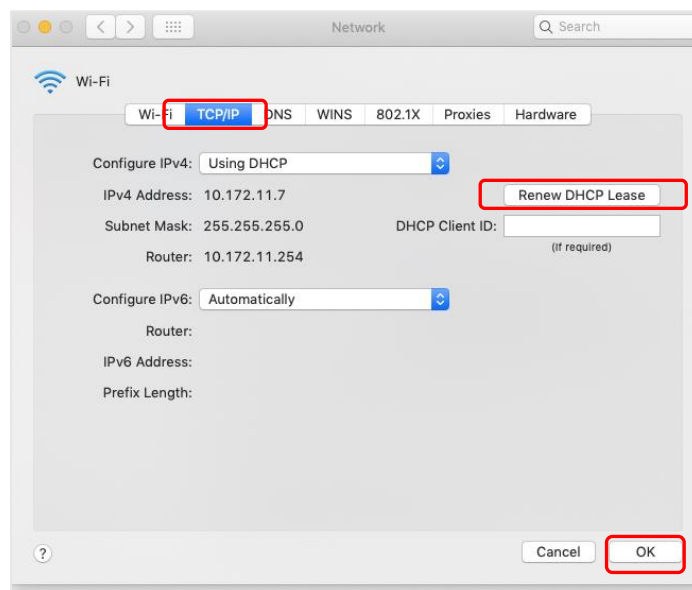


d. Select Proxies and then select the Auto Proxy Discovery checkbox.

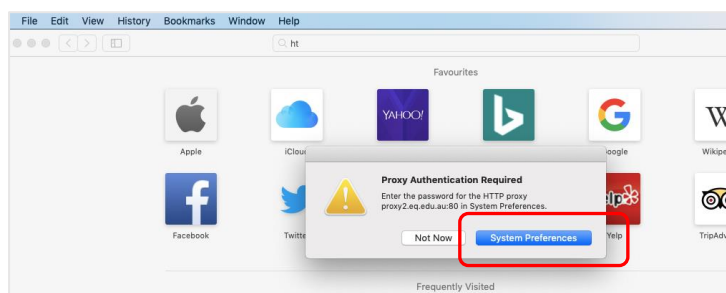


e. For High Sierra Mac devices only, in the same screen, select TCP/IP and then select "Renew DHCP Lease" on the right hand side of the screen.

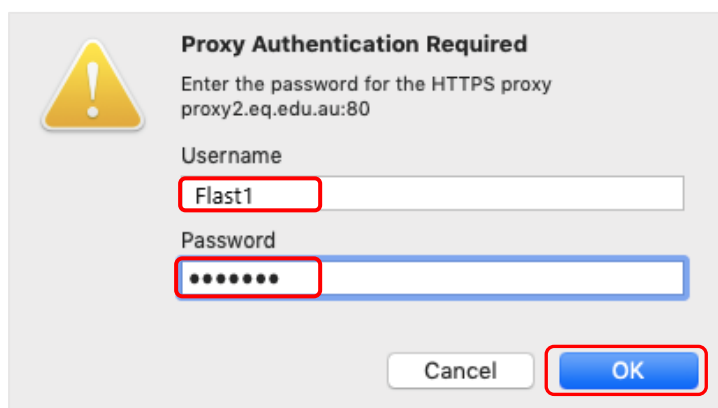
f. Select OK.



- f. You will be prompted for further credentials when your device tries to access the internet. Open the internet browser, Safari.
- g. Select System Preferences.



- h. Enter your username and password given to you by your school contact. Select OK.



- i. If you time out or close the browser, you will need to go through steps 'a' to 'c' again.
- j. In your internet browser, check your internet is working. If your internet is not working, please contact your school IT support staff for assistance.

Step 4. Next steps

To access school email, learning applications, printers and shared network drives and applications, you will need to enrol your device into Intune. Refer to:

[How to Guide - MacOS - Getting your device ready for school](#)

Or

[Intune installation video for Mac devices](#)

to complete this process.



Getting your BYO device ready for school: Intune

Mac version

Intune is a secure mobile management system that allows you to access the school's network.

These instructions will show you how to enrol a BYO Mac device into Intune and install an application. This process may take up to 15 minutes to complete.

Before you start, please have ready the email address and password that has been supplied to you by the school. If you do not have this information, you will not be able to successfully complete the installation. Please contact your school to obtain these details.

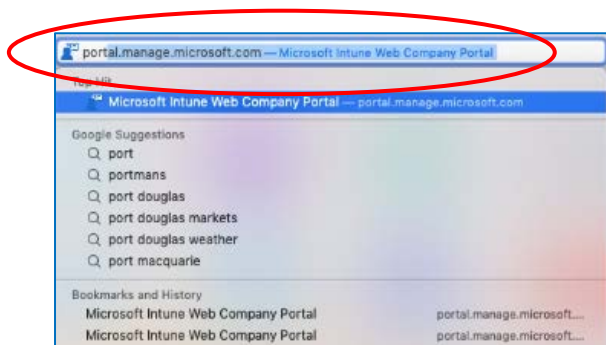
These instructions are for High Sierra or later versions of MacOS. You may find some of the screens look different to the ones provided here if you have an older version of MacOS or there are changes made to Intune.

If the installation fails at any time, please re-open the Intune app and try again.

Please note: These instructions are provided for testing purposes only as part of a pilot project. If you have any problems with installing Intune or using it afterwards, please contact your school for assistance.

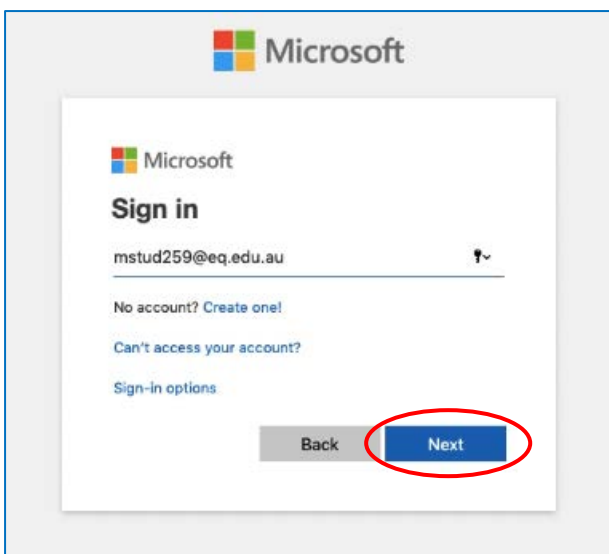
How to install Intune

Step 1



To start, connect to the internet, open **Safari** and type in **portal.manage.microsoft.com**



Step 2


Microsoft

Microsoft

Sign in

mstud259@eq.edu.au

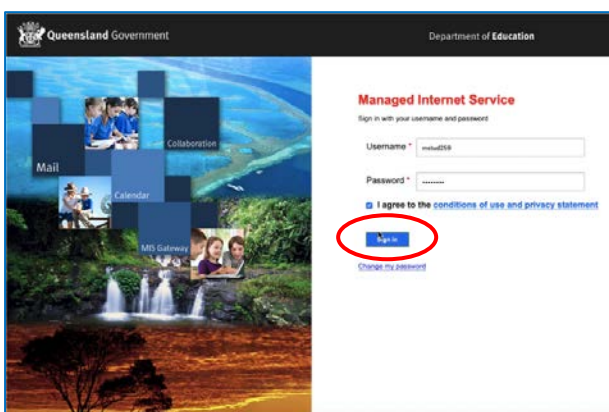
No account? [Create one!](#)

[Can't access your account?](#)

Sign-in options

Back Next

Enter the **@eq.edu.au** email address you were provided by your school and select **Next**.

Step 3


Queensland Government Department of Education

Managed Internet Service

Sign in with your username and password

Username * mstud259

Password *

I agree to the [conditions of use and privacy statement](#)

Sign in

[Change my password](#)

Your username may auto fill or you will need to enter the school username and password you were provided.

Then accept the terms and conditions and select **Sign in**.

Step 4


Microsoft

mstud259@eq.edu.au

Stay signed in?

Do this to reduce the number of times you are asked to sign in.

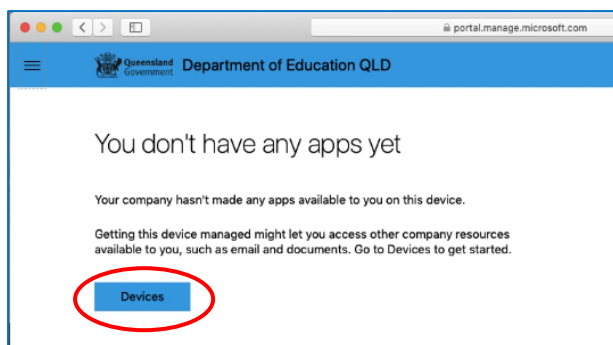
Don't show this again

No Yes

A prompt will pop up asking if you want to stay signed in, select **Yes**.

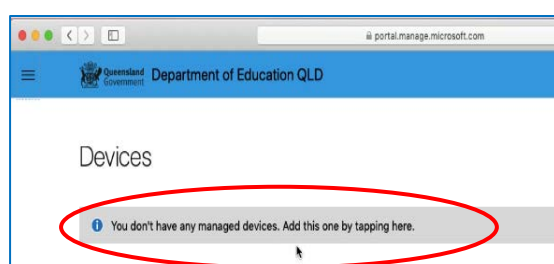


Step 5



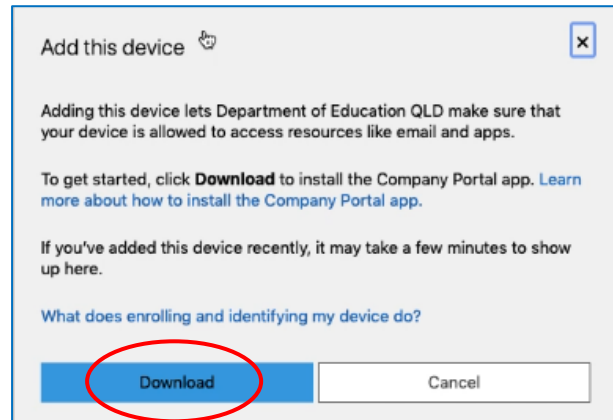
The Intune company portal will open, select **Devices**.

Step 6



Then, select the option that appears. This will either be **You don't have any managed devices** or **Tap now to tell us which device you are using or add a new device**.

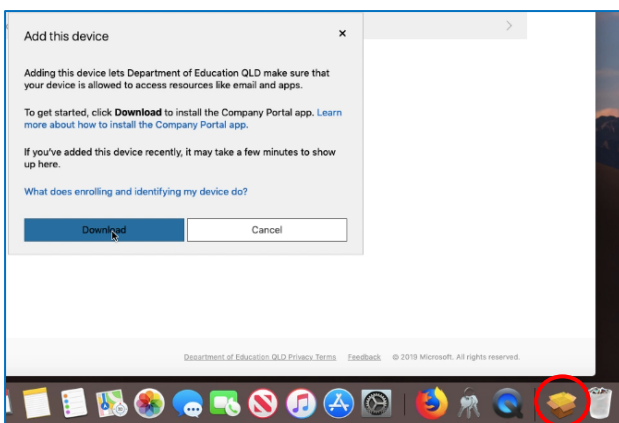
Step 7



Please select **Download**. It may take a few seconds to complete.

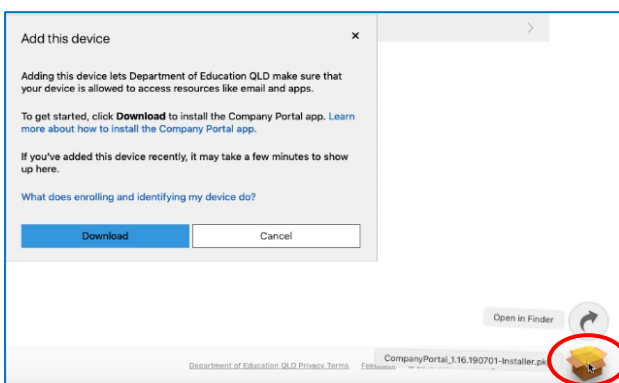


Step 8



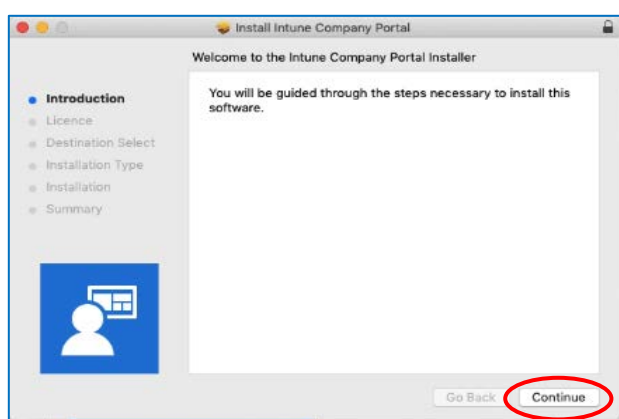
Select the **Open box icon** at the bottom of your screen.

Step 9



Then select the **Open box icon** next to the Company Portal Installer pkg file.

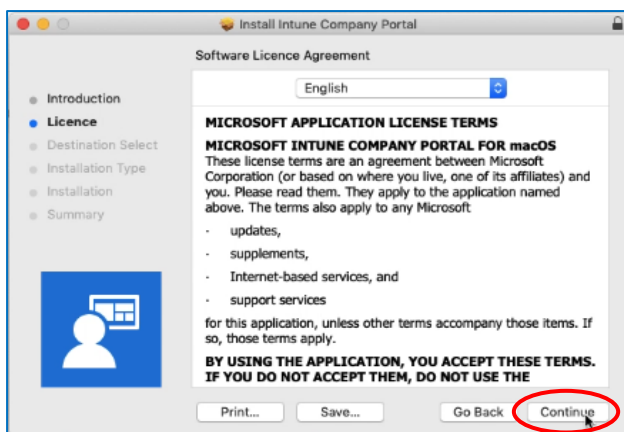
Step 10



Please select **Continue**.

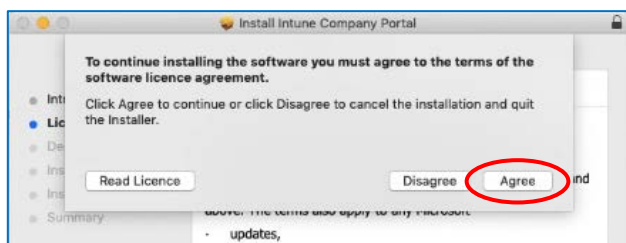


Step 11



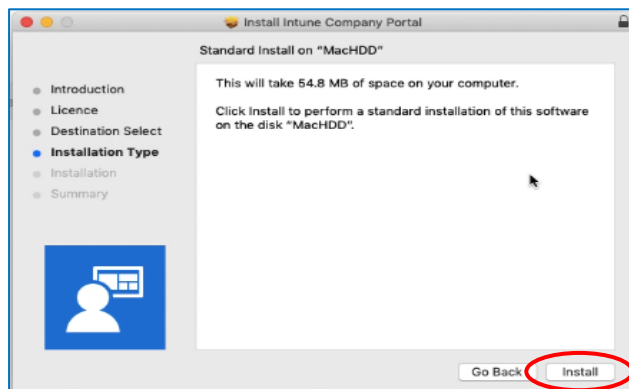
Please read the license terms and then select **Continue**.

Step 12



Select **Agree** to accept the license terms in the pop-up window.

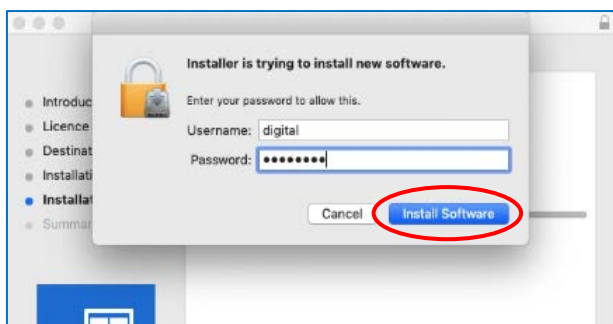
Step 13



Next, select **Install**.

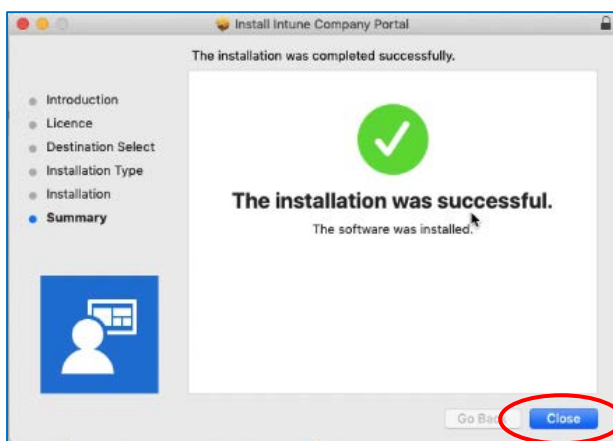


Step 14



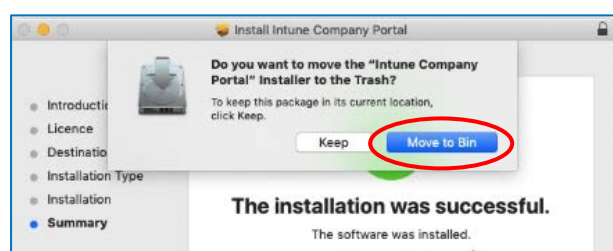
Please enter your username, password of your device and select **Install Software**.

Step 15



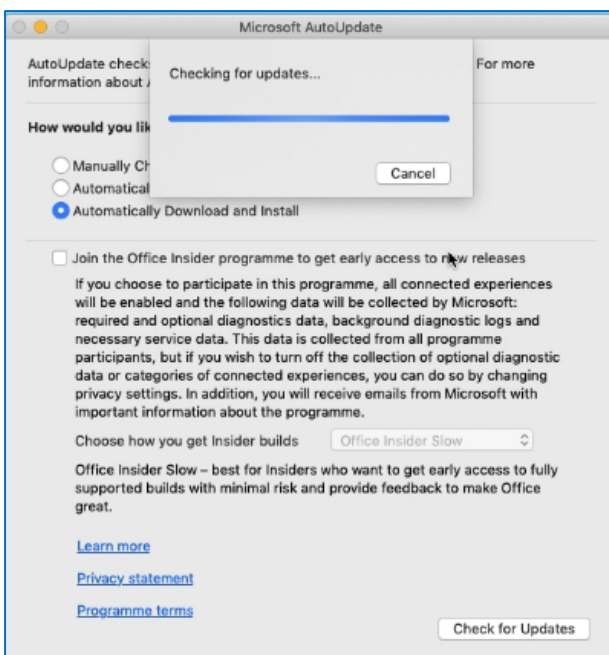
When the installation has finished, select **Close**.

Step 16



Once the program has completed installing, please select **Move to Trash** or **Bin** option.

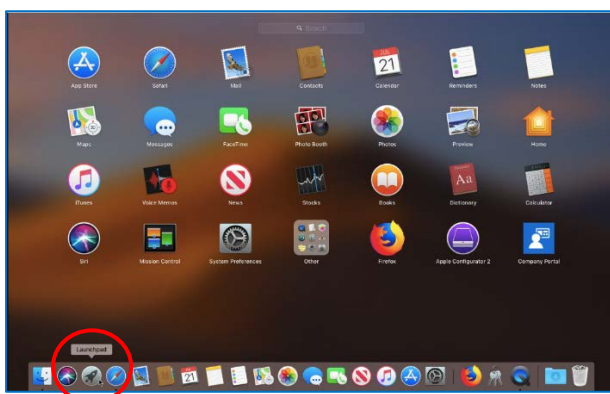


Step 17

The Microsoft auto update will appear. Select **Install** if there are updates waiting. Otherwise, select **OK**.

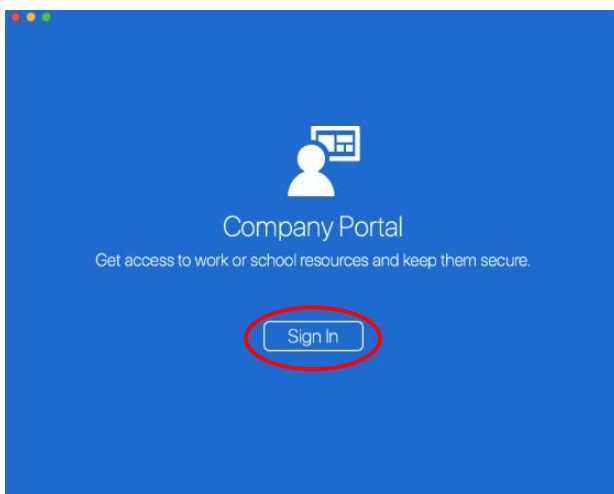
You may need to repeat this step a few times.

Once there are no more updates, you can close the Microsoft Auto Update program.

Step 18

Next, you need to enrol into Intune.

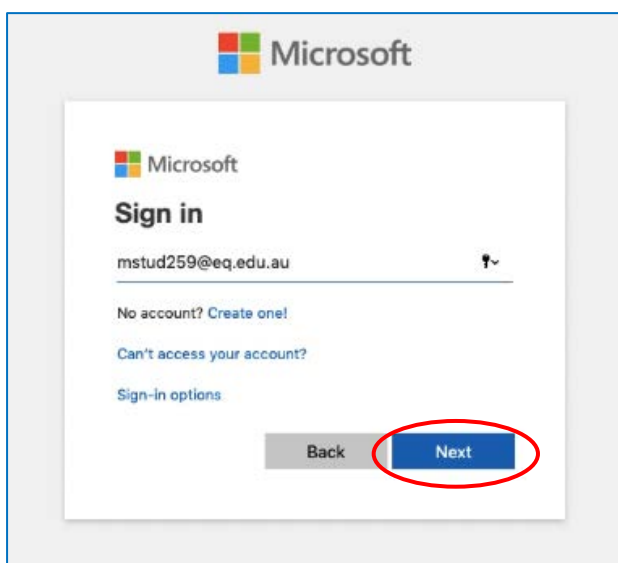
Select **Launchpad** and then select the **Company Portal** app.

Step 19

Then, select **Sign In**.

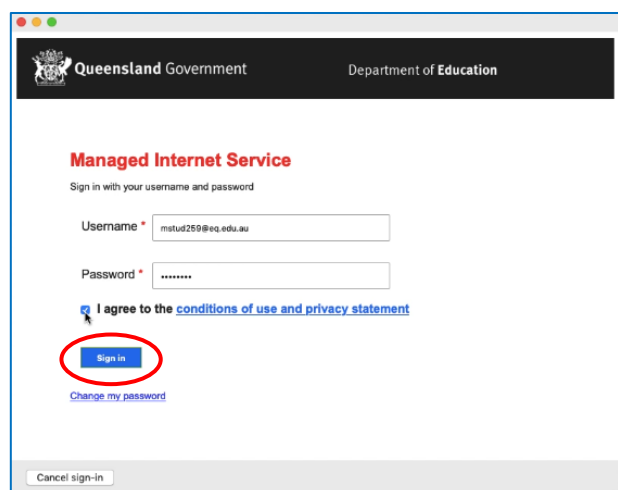


Step 20



If presented with the Microsoft Sign in screen, enter your supplied EQ email address. Then, select **Next**.

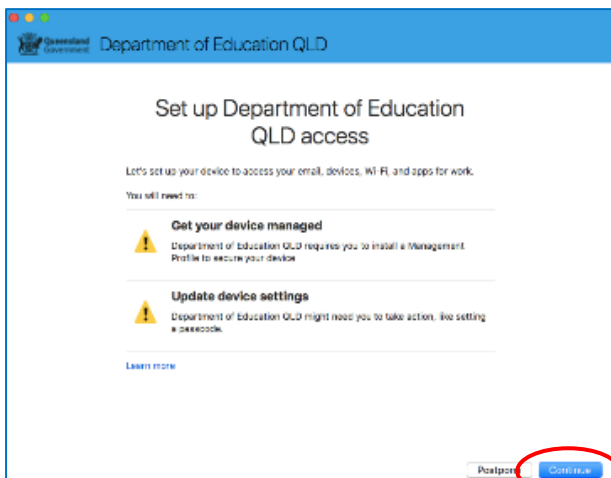
Step 21



Enter the username, password and accept the terms and conditions. Then select **Sign In**.

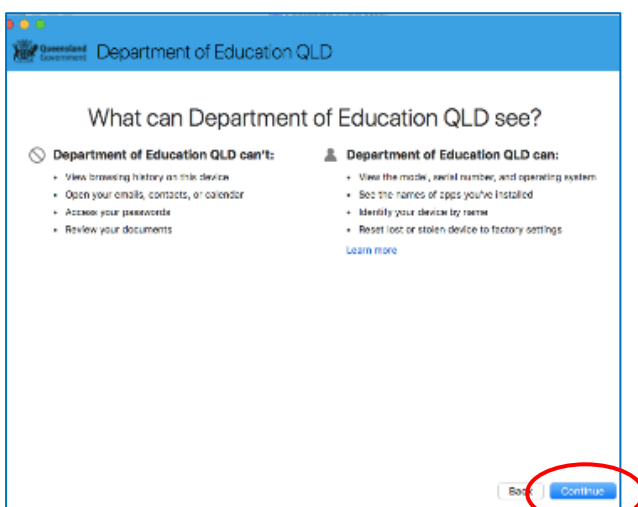


Step 22



Then, select **Continue**.

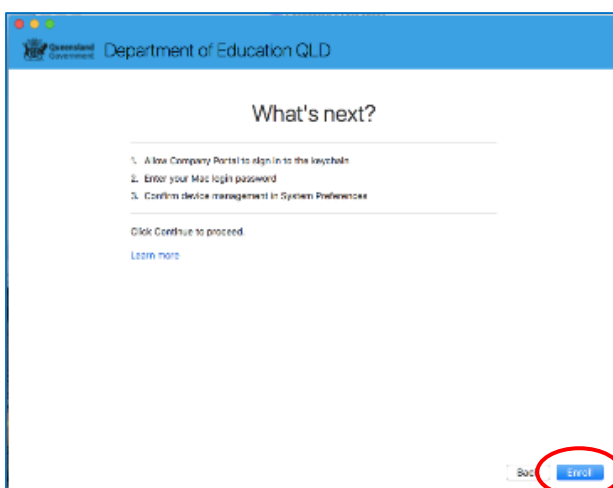
Step 23



This explains what your school IT administrator can and cannot see on your Mac device.

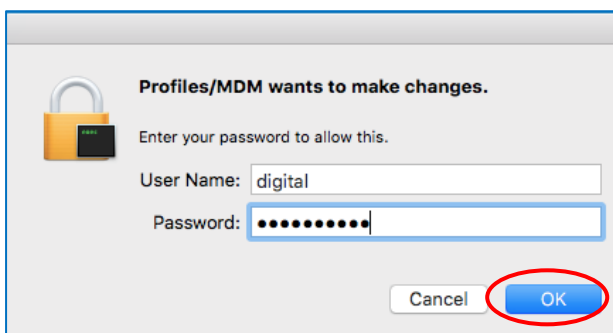
Select **Continue**.



Step 24

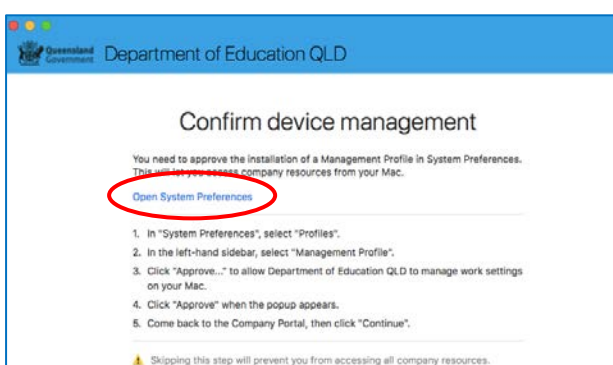
This screen outlines the next steps. When **What's next?** appears, select **Enroll** to finish the installation.

This may take a few minutes to complete.

Step 25

Please enter the username and password for your device and select **OK**.

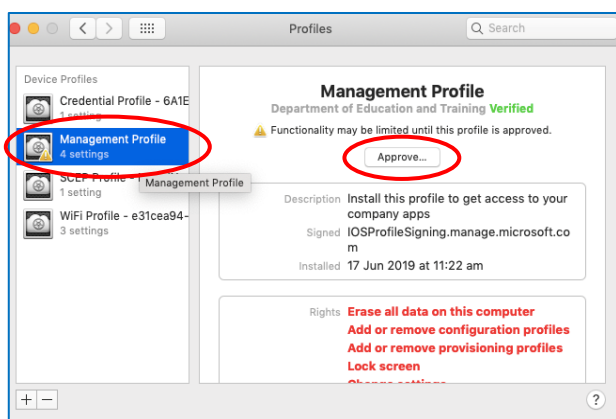
It may take a few minutes for the management profile to be installed.

Step 26

Then, select **Open System Preferences**.

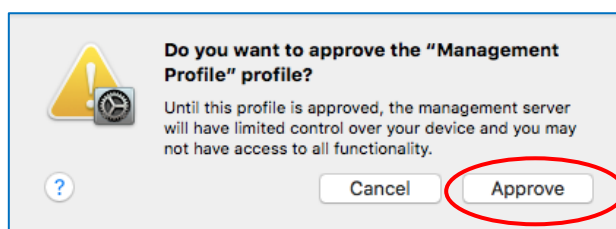


Step 27



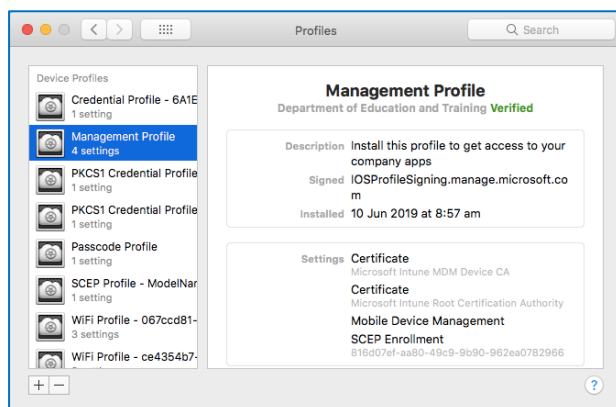
Select Management Profile and then **Approve**.

Step 28



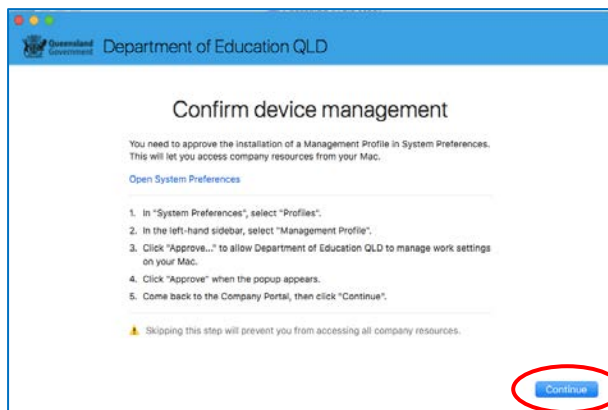
Confirm you want to approve the Management Profile and select **Approve**.

Step 29

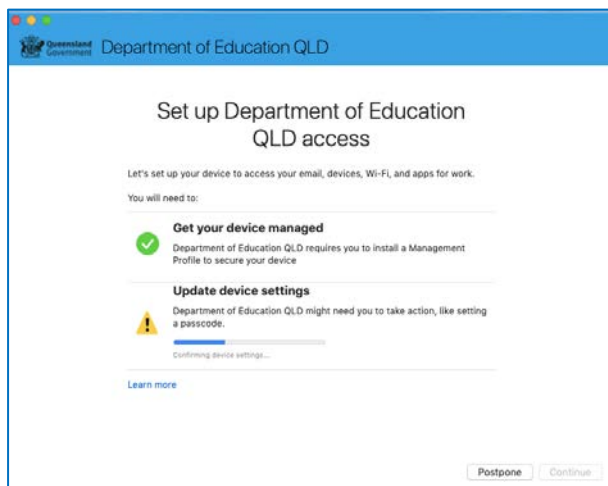


The system preference screen will be displayed and you can close this window.

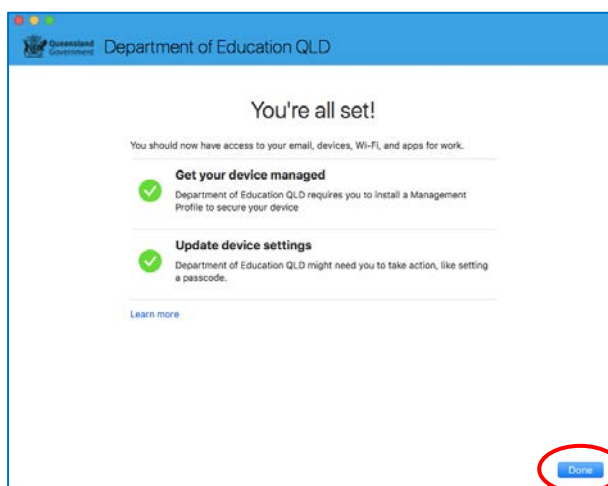


Step 30

The Intune company portal app window will still be open. Select **Continue**.

Step 31

Wait as the Company Portal updates the device settings.

Step 32

When the tick appears against Update device settings, your device has finished enrolling into Intune. Select **Done**.

It may take up to 15 minutes to finish installing. You can use the device in the meantime but please keep it connected to the internet.

Close the Company Portal.

You have now finished installing Intune.

