

Uniform Refund Policy

Upper Coomera State College will offer a replacement, exchange or refund of an item if it is faulty as a result of manufacturer error and where proof of purchase is provided.



PLEASE KEEP YOUR RECEIPT

With your Receipt

If you simply change your mind or make the wrong decision, we can offer an exchange or refund the item up until 21 days after the receipt date, if the item is unworn, unwashed, in its original condition and you have proof of purchase.

Without your Receipt

If the item is returned unused or unopened we will offer you an exchange for the same item in a different size.

Hats

PLEASE SELECT CAREFULLY when selecting hats, for Health & Safety reasons hats and caps will **not be exchanged or refunded.**

The above policies are not intended to override or limit your statutory rights in any way.